



GSD

TECHNOLOGIES▶▶▶



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VISION

Our goal is to provide our clients with the most effective technical support. We ensure our solutions add value, reduce risk, and increase reliability for every business we work with.

MISSION

GSD Technologies is an IT Solutions provider designed to drive business forward.

CULTURE

At our core, we are a dedicated team of professionals who enable work groups to do business in today's digital world. Our workforce is made up of experienced and passionate IT professionals who work hard to provide exceptional service.



GSD VALUES

GROW

Our data-driven strategies set organizations up for long-term growth. We optimize businesses for the future with scalable IT solutions and proactively monitor our clients' systems.

STRATEGIZE

Clients will receive personalized attention from our world-class support team. We work together to solve IT issues and make sure each client's business tech is powerful, predictable, and easy to use.

DEVELOP

Our dedicated IT specialists will develop a flexible solution that advances the growth of our clients' companies. As their business evolves, their scalable IT strategy will grow along with them.

COMPANY HISTORY

GSD Technologies, previously known as TTSG IT, was formed in January 2017. Our team of IT professionals delivers the reliability and performance our clients need to maximize their technology investments. At our core, we are a dedicated team of experts who enable work groups to do business in today's digital world.

GSD TECHNOLOGIES

OFFERINGS

MANAGED IT

Your IT environment needs are complex and ever-changing. Our goal is to maintain, inform, and guide you through the intricacies of your IT infrastructure.

- Customizable and scalable to your requirements
- Empower company growth and development

REMOTE IT SUPPORT

Receive prompt and professional IT assistance without the expensive overhead. Our IT specialists are prepared to investigate and resolve any issues that may emerge.

- Unlimited access to remote IT support technicians
- Scalable support based on your needs
- Personalized and friendly service

REMOTE MONITORING

Ensure your organization's devices are functioning as intended. 24/7 proactive monitoring allows us insight into the health and status of your workstation environment.

- Early detection through proactive monitoring
- Protect your system from malware and hackers
- Simultaneously install new software or operating system patches across devices

DISASTER RECOVERY

We combine a mixture of technologies to keep your business running, even during a crisis. Business continuity best practices make this service foundational for any successful company.

- Protecting email communications, vital applications, and important files
- Secure storage solutions can be remotely accessed when needed
- Regular backups of all systems, files, and settings

IT SECURITY

Shield your information from hackers and cybercrimes. With constant support from IT security specialists, you can be confident you're protected against potential threats.

- Confidential and secure exchange of data
- Cybersecurity incident response, planning, and management
- Network security assessments and reporting

WORK FROM HOME SOLUTIONS

We deliver preconfigured laptops directly to your employees' homes to enable fast access to your company's apps, data, and files.

- Hardware procurement, delivery, and assembly
- Laptop with two monitors and VPN Access
- Employees communicate efficiently and stay productive

GSD TECHNOLOGIES OFFERINGS

IT CONSULTING

VOIP PHONES

HOSTED DATA CENTER

Our IT team will streamline your processes and boost productivity. That way, you can focus on running your business instead of supporting your IT operations.

- Virtualizing your IT environment gives your business the flexibility it needs
- Cloud Migrations
- Customized and structured low voltage cabling

Communication is involved in every part of your business. We change how your company looks at communication by implementing new email, telephone, and web solutions.

- Premium desk phones with unlimited internet-based calling
- Communication features available across any device using gloCOM Go
- Staff onboarding and training

Our data center houses your organization's most critical and proprietary assets. We utilize industry-leading methods to migrate, install and configure your applications in our data center.

- Creating a viable IT framework
- New virtual systems integrated with existing infrastructure
- System architecture roadmap guides entire data center transition

THE GSD DIFFERENCE

People are what matter most in business. They shape the company culture, influence the quality of the offerings, and make each business unique. Still, there's a disconnect between people and technology for some IT companies. An IT plan may look great on paper, but it doesn't mean it's right for the end-users.

We realize there's no shortage of tech companies, but we make IT approachable for small to medium-sized businesses. We establish strategic partnerships by getting to know our clients, their needs, and workforce.

When they have questions or run into a concern, they don't have to wait days or even weeks for a response. They're not placed into an endless queue serviced by outsourced technicians. Instead, clients connect with a GSD staff member who is ready to help with friendly, personalized service. With our diverse range of experience, we've likely seen it before and can swiftly remedy the issue.

This people-first approach is what sets us apart from other IT solutions providers. We believe technology should run behind the scenes, empowering the people who make the day-to-day happen. It's not about us. It's about our clients' businesses and doing what's right for the people who work there.

MANAGED SERVICES OFFERINGS

ESSENTIALS

STANDARD

SUPPORT		
Unlimited Weekday 8 am-5 pm Remote Support	X	X
24/7 Remote Infrastructure Monitoring - Per Device	X	X
Automated OS and 3rd Party Patching Included with Remote Monitoring	X	X
LOB Application Updates	X	X
Managed Anti-Virus	X	X
Managed Server	X	X
Managed Local Server Backup		X
Managed Off-Site Server Backup		X
Manged Network - (20 devices per site)	X	X
Limited On-Site Support - 2 hours/month		X
SERVICES		
Hosted Email (Office 365) 365 Business Standard Per User		X
Office 365 Applications (Microsoft Office Suite) - included		X
Hosted Email Backup (Office 365) Per Email Address (Barracuda)		X
Yearly IT Budget Preparation		X
IT Documentation	X	X
Monthly Executive Reporting		X
Asset and Inventory Management	X	X
SECURITY		
Hosted Email Spam Filtering (Provided by Barracuda) Per User		X
Hosted Email Forensics (Provided by Barracuda) Per User		X
Content Filtering (Provided by Bitdefender) included with AV	X	X

OUR IDEAL CLIENT PROFILE

GSD Technologies specializes in IT services for small to medium-sized businesses in and around the Chicagoland area. These services are adaptable to in-office, remote, and hybrid work models.

We focus on businesses that understand and appreciate the value of technology. Over the years, we have partnered with numerous companies in a variety of industries, including law, accounting, manufacturing, and engineering

Our team works with clients throughout their IT venture, whether they need to augment their current support model, implement new IT systems, or completely overhaul their existing IT infrastructure.

WE USE THE PROFILE ABOVE FOR OUR GO-TO MARKETING STRATEGIES, WHICH INCLUDE:

Search Engine Optimization

- Increasing the likelihood of being found by ideal clients in search engine results
- Using industry-specific and service-focused keywords in website content

Social Media Marketing

- Building trust with potential clients
- Interacting with technology-centered social media accounts

Email Marketing

- Communication touch point for existing clients

Branding and Print

- Marketing material distributed to prospects by sales representatives

